

COMMUNITY HEALTH HUB FAQ's

WE'RE MOVING!

CSC CHIGAMIK CHC is moving on May 27, 2020!

Q: Where is the new Community Health Hub located?

The new Community Health Hub is located at 287 Bayshore Drive in Midland.

Q: Who is moving into the new Community Health Hub?

The new Community Health Hub will house le Centre de santé communautaire CHIGAMIK Community Health Centre (CSC CHIGAMIK CHC) and Waypoint Centre for Mental Health Care's (Waypoint) outpatient and community programs. All services and programs from each organization will remain the same.

Other community agencies who will share the space include:

- The North Simcoe Youth Wellness Hub
- The Patient/Client and Family Council
- The Rapid Access Addiction Medicine (RAAM) clinic (facilitated by RVH)
- The Mental Health Walk-In Clinic (facilitated by the Catholic Family Services of Simcoe County)
- Midland Midwives By the Bay
- Biidaaban Doula Collective and more

Q: When will you be moving?

CHIGAMIK will be moving to the new building on May 27, 2020.

Q: What phone number should I call to book an appointment with my health care provider?

All phone numbers will remain the same. Please continue to call 705-527-4154 to reach CSC CHIGAMIK CHC reception.



Centre de santé communautaire
CHIGAMIK
Community Health Centre

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Q: I have an upcoming appointment – do I still have it? Where will it be?

Any appointments that you have made will remain the same. You will be notified if they are affected in any way by the move, or if they will be located in the new building.

Q: What will happen to my health records? Will they remain confidential?

All client information is kept confidential and will not be shared with any other health care provider unless a release is signed by the client allowing it to be shared. Staff at CSC CHIGAMIK CHC must respect and work within organizational policies regarding confidentiality, privacy, consent, and release of information as well as the Personal Health Information Protection Act, and the standards of their college. If you have a privacy-related question or concern, please contact CHIGAMIK's Privacy Officer at 705-527-4154 x223.

Q: Is there free parking?

Yes! The new location has a parking lot on site, and there is no charge for parking.

Q: Is there a bus stop near the Community Health Hub?

Yes! The closest bus stop to the Community Health Hub is located at the corner of Manly St. and Bay St. However, passengers seeking bus service are not required to be at a bus stop or shelter to get on or off of a bus. Midland Public Transit allows passengers standing in a safe location to flag down bus along its route and get on the bus.

Q: Can I bring my service animal with me to the Community Health Hub?

Yes, anyone with a disability is welcome to bring their service animal to the Community Health Hub. The service animal should be readily identified with visual indicators, such as a vest or harness. No other animals of any kind are allowed in the building.

Q: Is the new building accessible?

CSC CHIGAMIK CHC is committed to providing a barrier-free environment for those accessing care as well as those providing service. All entrances, parking lot, elevators, hallways and washrooms are accessible.

If you still have questions regarding the move,
please call CHIGAMIK at 705-527-4154 or visit www.chigamik.ca