



Centre de santé communautaire
CHIGAMIK
Community Health Centre

2025-2026

Annual Report

A Year of Care, Connection
and Community



Message from the Executive Director & Board President

At CHIGAMIK, we believe exceptional healthcare begins with listening, building relationships and responding to the unique strengths and needs of our community. Guided by our Strategic Plan, we continued to advance equitable, culturally safe, people-centred care while strengthening our team, deepening partnerships and responding to evolving needs throughout the region.

This year was especially meaningful as CHIGAMIK celebrated its 15-year anniversary—a time to reflect on the many milestones that have shaped our organization and strengthened care, connection and community in North Simcoe. We also continued to make progress across each of our four strategic priorities. Highlights included launching our Locally Driven Population Health Model, advancing Truth and Reconciliation, expanding culturally grounded care and introducing technologies that allow providers to spend more time focused on clients.

These achievements reflect the dedication of our staff, Board of Directors and community partners. Every day, their compassion, expertise and collaboration strengthen our organization and improve the health and wellbeing of the individuals, families and communities we serve.

As we look ahead, we remain committed to building on the progress of the past 15 years—listening to our community, adapting to changing needs and working together toward a healthier future for North Simcoe.

Merci. Miigwetch. Thank you.



Suzanne Marchand
Suzanne Marchand
Executive Director

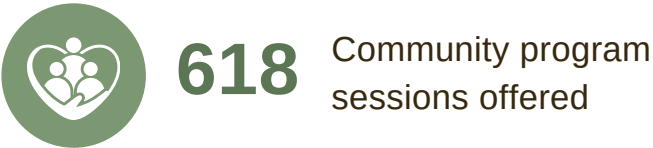
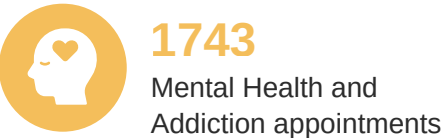
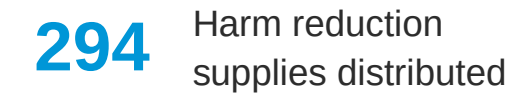
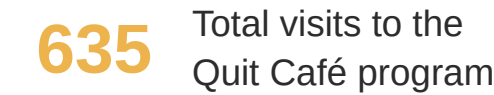
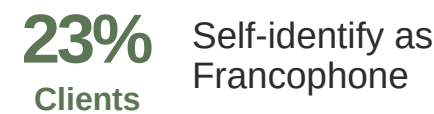


Michel Raymond
Michel Raymond
Board President

2025-2026

By the Numbers

Together, we're building healthier communities through compassionate, culturally safe, people-centred care.



431

Amount of times CHIGAMIK's Good Food Program was accessed

321 French Language System Navigation appointments were provided

Our Strategic Priorities - - - - -

PILLAR 1

Lead Excellence in the Provision of Equitable, Culturally Safe, People-Centred Care

Equitable, culturally safe and people-centred care was strengthened through reconciliation, cultural safety education and technology that gave providers more time to focus on clients.



Advancing Reconciliation

Guided by the Indigenous Committee, a Truth and Reconciliation Dashboard was developed to measure progress on the Truth and Reconciliation Commission's Calls to Action, celebrate achievements and guide future priorities.



Strengthening Culturally Safe Care

Staff and Board members continued cultural safety education throughout the year. CHIGAMIK also celebrated five years as an RNAO Indigenous-focused Best Practice Spotlight Organization, reinforcing our commitment to evidence-informed Indigenous health practices.



Putting People Before Paperwork

AI-assisted scribing, e-Referral and e-Consult reduced administrative work, allowing providers to spend more time listening, connecting and caring for clients.



PILLAR 2

Create a Nurturing Environment for Our Team

Supporting the wellbeing of our team remained essential to delivering exceptional care. Throughout the year, we invested in staff wellness, professional growth and opportunities to strengthen workplace connections.



Supporting Staff Wellbeing

Yoga, Tai Chi, creative workshops and wellness activities supported staff's physical, emotional, mental and spiritual wellbeing.



Building Connection

Staff appreciation events, team gatherings and social activities celebrated our team while strengthening relationships across the organization.



Investing in Growth

Professional development opportunities, leadership training and staff engagement surveys supported continuous learning and organizational improvement.



Our Strategic Priorities - - - - -

PILLAR 3

Enhance Partnerships to Expand Collective Capacity

Partnerships expanded our capacity to improve access to care, strengthen local services and respond to community needs.



Strengthening Local Healthcare

Executive Director, Suzanne Marchand, became Co-Chair of the North Simcoe Ontario Health Team, strengthening regional collaboration. CHIGAMIK also helped secure successful IPCT funding to expand team-based primary care across the region.



Expanding Access to Cervical Screening

Participation in Ontario's self-collected HPV testing initiative introduced an additional cervical screening option, helping reduce barriers and improve access for more people across the region.



Building Culturally Responsive Partnerships

Ongoing collaboration with Indigenous and Francophone organizations strengthened culturally relevant, accessible and community-informed services.

PILLAR 4

Respond to the Emerging Needs of Our Community

Over the past year, we continued listening, learning and adapting to the evolving needs of our community through new services, outreach initiatives and participant feedback.



Launching the Locally Driven Population Health Model

We launched our Locally Driven Population Health Model by hiring two Community Ambassadors to improve access to healthcare and community supports for people facing barriers. In partnership with La Maison Rosewood Shelter, a Nurse Practitioner was hired to provide primary care for individuals experiencing homelessness and other vulnerable populations.



Increasing Access to Traditional Healing

CHIGAMIK introduced monthly Traditional Healing services, expanding access to culturally grounded teachings, healing practices and community connection.



Using Feedback to Drive Improvement

We enhanced our program evaluation process and used participant feedback and local demographic data to guide meaningful improvements and informed future planning.