Centre de santé communautaire
CHIGAMIK
Community Health Centre

Job Description
Social Worker,
Interprofessional Care Team

Position: Social Worker
Reporting to: Manager, Community Health and Wellbeing
Hours of Work: 8:30-4:30 Monday to Friday; Hybrid work location

JOB SUMMARY

Reporting to the Manager, Community Health and Wellbeing, the Social Worker is responsible for the provision of social work services and mental health and addictions counselling to clients living in the community, rostered to a local primary care provider, in order to achieve optimum psycho-social functioning, prevent unnecessary deterioration and promote client independence. This role will work within a team, including other Registered Social Workers and Link Workers/community navigators, and act as escalation support for clients accessing community navigation through local primary care offices, ensuring collaboration and supporting client-centered care. The Social Worker will be working closely with the Mental Health Team, Community Health Team and Clinical Team.

RESPONSIBILITES

Clinical

- Provide clinical consultation and escalation support to Link Worker/community navigators when client presents with mental health needs that exceed the navigator's scope of practice.
- Respond to safety and risk concerns by providing assessments and guidance, or intervention as needed.
- Provide on-site and off-site assessment, treatment and management of behavioural and mental health issues with all ages. Some off-site work may include travelling to primary care offices across North Simcoe.
- Conduct comprehensive psychosocial assessments to identify clients' needs, strengths, and support systems, and establish appropriate therapeutic goals and interventions.
- Provide therapeutic interventions to address client psycho-social needs and work towards achieving established therapeutic goals
- Provide psychoeducation and counsel clients regarding issues and challenges, as well as strategies to improve functioning, prevent unnecessary deterioration and promote independence.
- Monitor and re-assess client progress on a time- limited basis, and adjusts goals and treatment program accordingly, to ensure that assessment needs are realized.
- Assist clients and their families in navigating the health care and/or social services system within our catchment area and advocate for them as needed.
- Provide wait-time support to clients awaiting community based mental health services.
- Maintain clear, concise and accurate documentation in the client's electronic medical record (EMR) in accordance with CHC policies and procedures and as per guidelines established by OCSWSSW.

- Protect client privacy and confidentiality in accordance with legislation, CHC policies and standards established by OCSWSSW.
- Actively facilitate and/or participate in group programs, program evaluation and quality improvement.
- Discharge clients when appropriate and refer clients to other support services or community agencies if necessary.
- Use sound professional judgment and acts in accordance with all CHC policies and procedures and standards of practice set forth by the Ontario College of Social Workers and Social Service Workers (OCSWSSW).
- Maintain professional competence and knowledge of current practices by participating in professional development and on-going research.
- Works as a member of an inter-professional/multi-disciplinary team and in collaboration with agencies/services in the community, and family members, wherever appropriate, for the purpose of consolidating and coordinating client treatment.

Contribution to team and centre activities

- Engage in health promotion activities on and off site.
- Participate in staff training as required.
- Participates actively in staff meetings and other interdisciplinary team meetings where required.

Other duties as assigned

JOB REQUIREMENTS

All employees of CSC CHIGAMIK CHC are required to submit a Criminal Record Check with Vulnerable Screening upon hire and every 5 years thereafter, comply with the Occupational Health and Safety Act (OHSA), its regulations and all CHC occupational health and safety policies and procedures and to work some evenings and flexible hours. Due to the requirements of this position, a Valid Ontario driver's license and use of own vehicle is required.

QUALIFICATIONS

Education / Work Experience

- Masters or Bachelor level training in a related clinical discipline. e.g. MSW, BSW, or equivalent.
- Membership in good standing with the regulatory college i.e., Ontario College of Social Work and Social Services Workers.
- Minimum 2 years' experience in a community or clinical setting.
- Knowledge of other community resources, treatment centres and organizations.
- Computer literacy including experience with an EMR.
- Excellent verbal and written communication skills in English.
- French language proficiency is an asset.

- Indigenous cultural safety competency.
- Solid clinical assessment skills.
- Ability to organize, prioritize and multitask efficiently.
- Strong interpersonal skills to work with diverse client groups with varying levels of comprehension and language capability.

WORKING CONDITIONS

Most of the time is spent sitting in front of a computer which can cause muscle strain and /or eye strain. Some light lifting of supplies and materials from time to time.

Exposure to hazards e.g., infection, violence, harsh weather conditions, working alone, slips trips and fall, uncontrolled substances and other. It is important that the employee be able to identify hazards, have the knowledge and training to handle any situation.

A CHC is a busy environment that can be frequently noisy and interruptive. The incumbent will need excellent organizational, time and stress management skills to complete the required tasks.